

Tuesday 4 January 2022

SWP service update

Collections: Some recycling collections are being delayed as a result of very heavy loads and increasing Covid-related staff absence.

Crews are working extremely hard, as they have throughout the pandemic, and we would ask for everyone's patience and help as we cope with this difficult period

The current position regarding returning for reported missed collections is:

- **Missed rubbish and clinical collections** - we will return within two working days. Make sure you leave it out in the usual place.
- **Missed recycling collections** - we will do our best to return within two days. If we cannot get back in that time we will return on your next scheduled collection day the following week.

To help manage delayed collections, rounds may be dropped in a planned way and not returned for until the next scheduled collection day. This avoids a growing number of 'rolling' incompletions in different parts of the county which are difficult to return for efficiently.

UPDATE: Tuesday 4 January

For detail, most up to date information and tips for how to cope if your collection has been delayed visit the [SWP website](#).

TODAY'S COLLECTIONS

Recycling collections missed today (Tues4Jan) in parts of Mendip and South Somerset will be RETURNED FOR ON MONDAY 10 JANUARY.

Mendip: In parts of Frome.

South Somerset: In parts of Crewkerne, Merriott, South Petherton, Over Stratton, Wigborough and Yeabridge.

RETURN COLLECTIONS

Returning Tues4Jan for recycling collections missed on Sun2Jan in parts of Mendip and South Somerset:

Mendip: Parts of Nunney, Evercreech, and villages around Shepton Mallet, Wells and the Mendip Hills including Oakhill, Batcombe, Egford, Blagdon, Priddy.

South Somerset: Bruton, Wincanton, Stowell, Templecombe and Henstridge.